

Root Cause Analysis – E-learning Training Course

Course Objectives:

The course will provide learners with tools for conducting a thorough root cause analysis. The material presents two case studies demonstrating incomplete analyses, the failure of resulting solutions, and how proper tools and methods would have provided effective solutions. The course includes an additional real-life case study of the Hinsdale Illinois central office fire, which occurred on May 8, 1988. The resulting analysis and conclusions determined many of the safety rules enforced in ICT data centers to this day.

Key Benefits:

- The course prepares learners to participate in team or individual problem analysis
- Learners will be prepared to lead problem solving exercises.
- Learners will better analyze problems and develop better solutions.

You Will Learn:

- The price of jumping to conclusions without proper analysis
- Basic techniques, 5 whys, current state mapping, selecting solutions
- The importance of verifying solutions

Who Should Attend:

- Managers, supervisors and employees responsible for quality improvement, cost reduction and customer satisfaction.
- Team leaders or individuals responsible for corrective action or problem solving.
- Individuals desiring to meet the TL 9000 advanced quality training requirement

Tuition: \$199.00 per student

To obtain a group rate of schedule training, email our registrar at registrar@bizphyx.com.

Prerequisites

None

Class Type

E-Learning

Class Size

N/A

Course Length

1 to 2 hours to take the course and test.

Format

The course is SCORM compliant and can be licensed for distribution on your company's server. To obtain a quote, contact our registrar at registrar@bizphyx.com.

REGISTER

e-mail registrar@bizphyx.com