

TL 9000

Sanctioned Auditor Course – Virtual Instructor-led Training

Course Objectives:

This course provides information and guidance to auditors in order to verify the implementation and evaluate the effectiveness of TL 9000 requirements and measurements. Students will understand how to evaluate TL 9000 clauses and measurements for conformity and effectiveness while considering specific telecommunications business environments. Students will also review the TL 9000 Code of Practice.

Key Benefits:

- The course is structured to bridge the gap between ISO 9001 and TL 9000 from an auditor's perspective.
- The course is a rigorous course that includes homework, exercises and an examination at the end. This is a required course for TL 9000 certifying body auditors
- This course along with all the successfully completed prerequisites covers all the TL 9000 Auditing requirements and finishes with an examinations. Those passing the examination satisfy all of the QuEST Forum requirements to be a TL 9000 certifying body auditor.

You Will Learn:

- Instruction on the TL 9000 clauses
- The differences in exclusions between ISO 9001 and TL 9000
- The differences between “shall” and “should” in ISO 9001 versus TL 9000
- How to preplan an audit
- How to audit TL 9000 measurements and data reporting
- How to understand QuEST Forum measurements advisories
- How to understand QuEST Forum information alerts
- What is expected of certifying body auditors in planning and report writing
- How to write a clear, effective nonconformity statement
- How to record results and translate results into information that requires action

Who Should Attend:

- Auditors wanting to be qualified as TL 9000 certifying body auditors
- Internal auditors, management representatives, quality managers and individuals who are responsible for verifying and maintaining the TL 9000 certification for an organization.

Tuition: \$1,050.00 per student No Travel Required for Student or Instructor
To obtain a group rate or to schedule training, call our registrar at [\(972\) 429-5560](tel:9724295560) or

Prerequisites

Contact
registrar@bizphyx.com for
latest prerequisites

Class Type

Virtual Instructor-led Training
(VILT)

Class Size

There is a minimum of 5 students per class. If the course minimum is not met, the course will be cancelled.

Course Length

4 days for 6 hours each day

Format

Virtual Instructor-led Training (VILT). We provide a web link and conference bridge for the course.

REGISTER

e-mail registrar@bizphyx.com