



TL 9000 EXPERTS

News Release

BIZPHYX EXPANDS WITH THE OPENING OF A NEW TAMPA AREA OFFICE AND ANNOUNCES ANOTHER TL 9000 MASTER TRAINER DESIGNATION

DALLAS, January 30, 2010– BIZPHYX, the nation’s leading TL 9000 quality management consulting firm is pleased to announce that Gale Leonard, a former process quality consultant with Verizon, has joined the Company and will lead a new office located in the Tampa, Florida area. BIZPHYX also announces that Vice President, Jennifer Simcox has achieved QuEST Forum TL 9000 Master Trainer status.

Gale has worked with employers and clients such as Verizon, Fujitsu, GTE, Lucent Technologies and IBM. She is highly skilled in TL 9000 implementation, Six Sigma (black belt training), SEI, has RAB accredited auditor and lead auditor training, and has also worked in the insurance, medical and pharma industries. Gale is a member of the American Society of Quality (ASQ) and the Project Management Institute (PMI) and is the former Co-Chair of the Tampa Bay Software Process Improvement Network. Ms. Leonard will lead BIZPHYX clients through ISO 9001, TL 9000 and ISO 14001 implementation, certification and internal audits.

We are very excited that Gale has joined our team,” said Sue Clancy, President of BIZPHYX. “She brings an incredible amount of telecommunications and software experience to the Company and her arrival allows us to expand critical new service offerings, such as our dual TL 9000 and ISO 14001 webinar program. Our new office in Florida will also help BIZPHYX better serve clients in the Gulf and East Coast(s).

We are also very pleased that Vice President Jennifer Simcox, who heads our Atlanta office, recently passed the TL 9000 Master Trainer Exam. Both Jennifer and BIZPHYX Senior Vice President, Bob Clancy are QuEST Forum TL 9000 master trainers. BIZPHYX is among only two companies in North America with this distinction. This exemplifies our commitment to TL 9000 training and excellence and is one of the reasons we continue to experience growth”.

About BIZPHYX

Nationally recognized as TL 9000 experts, BIZPHYX is a certified Women's Business Enterprise (WBE) and a QuEST Forum selected training provider involved in the governance and development of TL 9000-the telecommunications quality standard. BIZPHYX assists clients in other industries with ISO 9001 and ISO 14001 training, consulting, implementation, internal auditing and risk management services. BIZPHYX also develops supplier diversity and strategic sourcing solutions for Fortune 500 companies.

**The new Tampa area office is located at 12043 111th Lane North, Largo, FL 33778.
Phone: (813) 601-0102.**

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For more information, contact:

K. Wright, Vice President of Marketing

Tel: 214.394.8447

E-mail: kwright@bizphyx.com